

UKIAH

POLICE DEPARTMENT



Safety, Professionalism, Community Service



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Message From the Chief

Welcome to the Ukiah Police Department's 2019 Annual Report, and thank you for your interest in our organization. We are comprised of dedicated and professional men and women committed to public safety and to delivering exceptional police services to the community.

This report represents our achievements and measures of performance from the past year, our goals and priorities for the future, and a look at who we are as an organization. These accomplishments are only possible because of the never-ending commitment of our officers, dispatchers, and civilian staff who work tirelessly to keep Ukiah safe.

The Ukiah Police Department endured many challenges this past year, to include complying with various reporting and legislative mandates, embracing new and changing technology, more quality of life crimes coupled with lessened penalties and fewer deterrence's, and a continued staffing shortage being shared by law enforcement agencies across the nation.

Yet again the men and women of this organization stepped up to make a difference and to deliver to the community the objectives defined within our goal areas, which include reducing crime and the fear of crime, and to increase the quality of life in our neighborhoods. These deliverables require innovation and persistence to achieve in today's turbulent policing environment, and I am proud of the manner in which our law enforcement professionals go about performing their duties.

More than ever we have turned to our community and service partners to help us identify new and innovative methods to strategically and collaboratively combat the challenges facing our community. It is through these partnerships our successes will be apparent, and we look forward to the continued engagement essential for public safety.

The support of our community means a great deal to us and we are grateful for your confidence and trust. We remain committed to our core values of Safety, Professionalism, and Community Service, and appreciate the opportunity to serve. I am honored to be a part of this outstanding organization, and to be a part of providing law enforcement services to our city.

Justin Wyatt

Chief of Police





Our Mission

The officers, dispatchers and employees of the Ukiah Police Department are committed to work in partnership with the community to promote public safety and crime prevention through education and law enforcement. As part of our commitment, we have adopted three organizational values; the principles upon which we base our policing:

Safety: We value human life and strive to enable our citizens to be safer and less likely victimized by crime.

Professionalism: We value dedicated highly trained personnel, with a commitment to the standards of the law enforcement profession.

Community Service: We value the privilege to provide effective, efficient and equitable service. We respect the members of our community, the importance of a combined crime prevention alliance and the opportunity to provide a united policing effort.

The Ukiah Police Department has some of the most respected and valued individuals in law enforcement. We are also surrounded by supportive organizations and people: community partners, civilian employees, volunteers and everyday citizens who are willing to come forward when called upon.

The men and women of the Ukiah Police Department thank you for your support. Together we make Ukiah a better community in which to live, work and visit.





Department Goals

Reduce Crime and the Fear of Crime



- 20 guns taken off the street
- Increased case closures and prosecutions
- Crime Prevention Trainings
- Workplace Safety Trainings



Improve the Quality of Life in our Neighborhoods

- Decreased response times
- 6 lives saved with NARCAN
- Street Outreach Program



UPD Officers responded to approximately 743 Priority One Calls and arrived on scene in about 3 ½ minutes!



Enhance Community and Police Partnerships

- Participation in more than 20 community events
- GREAT Program Graduations
- Business and Neighborhood Watch Programs

Develop Personnel

- Daily Trainings
- Instructor Development Courses
- Crisis Intervention Training



UPD Staff spent approximately 1928 hours at trainings in 2019!



Continued Accountability

- 1 Citizen Complaint which was found to be unsustained
- No reportable uses of force



Our Department

Chief Of Police
Justin Wyatt

Captain
Sean Kaeser

Dispatch & Records
Supervisor
Tracey Porter

Operations Lieutenant
Cedric Crook

Administrative Lieutenant
Noble Waidelich

Dispatch Services
-City of Ukiah
-City of Fort Bragg

Patrol Services

Detective Bureau

Front Office and
Records
Management

Animal Control
Services

Special Enforcement
Team

Crime Analyst

Community Service
Officers

Crime Prevention

Administrative
Assistant

Major Crimes
Task Force

School Resource
Officers

Parking Enforcement

Evidence & Property



Department Divisions

The Ukiah Police Department is organized into **three divisions** which are overseen by the Police Captain who is second-in command. The **Operations** and **Administrative Divisions** are commanded by Lieutenants, and the **Communications and Records Division** is supervised by a civilian manager.

The Department's **Captain** is accountable for communicating and implementing the vision of the department to ensure an effective, efficient, and professional organization. The Captain is responsible for overseeing all divisions within the department, and the management of all personnel records to include internal investigations and professional standards matters. The Captain submits and tracks data to ensure compliance with mandated reporting requirements such as major use of force incidents and citizen complaints. The Captain participates and assists staff in solving complex police and personnel problems, coordinates activities with other City departments, civic and community entities, and other law enforcement agencies.



Between January and July staff prepared the Police Department's responses regarding several large records requests related to Senate Bill 1421 and Assembly Bill 748. These two bills relate to officer personnel files and video which required extended periods of time for redactions to be made. In addition to these two bills the Police Department began preparing its department policies and training materials to be posted on our website as required by Senate Bill 978 as this took effect January 1, 2020.

The Police Department has continued to maintain and build its relationships with community and county agencies along with various supportive service providers. We have sustained our memberships on the Continuum of Care Board, RCS Homeless Services Community Center, Ford Street Project, Mendocino County Youth Project, and the Boys and Girls Club. We firmly believe these community engagements and partnerships are key in reducing crime in our neighborhoods and addressing community concerns. We have furthered our partnership with Mendocino County's Whole Person Care program to establish a pilot Homeless Outreach Team and continue to develop this program.

Throughout this year the Police Department responded to nearly 25,000 calls for service while continuing to struggle with a staffing crisis, and yet only received one citizens' complaint which was determined to be unfounded after being fully investigated. In addition to having no sustained citizen complaints, the Police Department had no use of force incidents which required reporting to the Department of Justice. This is a continued testament to the professionalism and commitment your police officers bring to our community.



Divisions - Operations

The Operations Lieutenant is responsible for the Patrol Division which includes the Community Services Officers and Field Training Program. A significant portion of the Operations Lieutenant's responsibility is managing the deployment of patrol resources and personnel. This is accomplished primarily through the scheduling of staff to provide adequate coverage consistent with call volume and workload and coinciding with the availability of the limited resources, to ensure service to the community is provided first safely, and efficiently and effectively.

The Patrol Division is responsible for providing law enforcement and crime prevention services to Ukiah's residents and visitors, which is accomplished by providing uniformed police response to emergency and non-emergency calls for service. These law enforcement services include but are not limited to serving criminal warrants, making arrests, issuing citations, taking reports, conducting criminal investigations, providing extra security and traffic control patrol for special events, vacation home checks, extra patrol requests, traffic enforcement and collision reports, and assisting other law enforcement agencies when needed.

The Patrol Division is divided into shifts that provide coverage to the entire City of Ukiah 24 hours per day, 365 days per year. The Patrol Division works 12 hour shifts and is the backbone of the Ukiah Police Department. A typical shift will comprise of one patrol sergeant and include two to three officers.

In 2019 the Patrol Division was challenged with legislative changes and increasing demands that required different methods and new ideas to address existing problems in the community. Along with continued staffing challenges our officers worked hard to maintain and deliver consistent law enforcement services to the community. The Patrol Division is proud of having the strong public support from the community that it serves.





Divisions – Administrative

The Administrative Lieutenant is directly responsible for overseeing several essential department functions and for recruitment and hiring department staff. As part of the hiring process I work closely with the City of Ukiah's Human Resources Department in processing all police department employees.

While operating in a highly competitive job market the Department has maintained a high standard in recruiting qualified police officer and dispatcher candidates. This is accomplished through a series of innovative hiring strategies. These strategies include a team approach with Human Resources, regular appearances with community groups, and meeting with potential officers, at police academies, who have not yet chosen where they want to work.

Recruiting challenges and officer shortages are being felt across the country. To mitigate this the City of Ukiah has recently offered hiring bonuses and a Relocation Benefit to increase our ability to be competitive in the current job market.

The pre-employment processes for the police department is extensive and includes written testing, interviews, polygraph examinations, background investigations, medical examinations, psychological examinations, ending with a Chief's interview. The entire process, beginning from submission of application to fully-trained Police Officer can take many months. We are constantly reviewing these processes and working to identify improved methods to hire needed staffing.

The Administrative Lieutenant is also responsible for the Police Department's training program for all sworn and non-sworn staff. During the past couple years there have been several changes in law that relate to how police departments across the state operate. As a result, it is a constant and ongoing job to stay apprised of the various training needs to ensure our current staff is providing the best possible quality of service to our community, and to ensure our departmental policies and training records are up to date.

The Administrative Lieutenant oversees specialized services and programs, which include; Detective Bureau, Special Enforcement Team (SET), School Resource Officer (SRO) Program, Parking, Crime Prevention, Evidence and Property, Peer Support, and Volunteer and Chaplain Services.





Divisions – Communications

The Ukiah Police Department Communications Center is the main Public Safety Answering Point (PSAP) for residents in the Cities of Ukiah and Fort Bragg. The Fort Bragg Police Department contracts with the City of Ukiah for their dispatch needs. The UPD Communications Center is staffed 24/7 by a minimum of two dispatchers, and there are four dispatch computer workstations in the Communications Center. These additional workstations are often used when there is a need for additional staffing, such as during flood events, fires or other critical law enforcement incidents.

Our dispatchers answer 9-1-1 and non-emergency phone lines for both cities and are able to effectively take information over the phone from citizens. The dispatchers type the information into the Computer Aided Dispatch system and verbally relay information to officers over the police radios. Dispatchers can send information to officers through their Mobile Digital Terminals and run computer inquiries for officers in the field. These inquiries vary from wanted or missing persons, stolen vehicles, property, or firearms, and vehicle and driver records.

Dispatchers are able to visually see where officers are on a mapping system and often have to look up callers' locations with GPS coordinates

In 2019 the dispatchers answered 69,223 phone calls. Some calls are determined to be occurring in other jurisdictions and dispatchers are able to transfer callers to the appropriate agency for fire, medical or other law enforcement assistance.

Dispatchers work closely every day with other public safety agencies. Most are local agencies but some may be across the state or across the nation.

In 2019 the dispatchers placed over 12,000 out going phone calls to other agencies. In 2019, our dispatch center also started successfully taking Text-to-911 calls. Our motto is "Call if you can, text if you can't". A phone call is always a better way to communicate effectively.

Dispatchers are also responsible for monitoring City of Ukiah security cameras, alarms, sending out emergency notifications, monitoring incoming all point bulletins (APB's) and other administrative duties.





Divisions - Records

The Ukiah Police Department Record and Administrative staff answer the business phone lines and assist the public in person during regular business hours. Our dedicated staff receive subpoenas on behalf of the department, handle requests for copies of crime and accident reports, receive public records requests, and perform many other administrative functions. We are also proud to say both of our Records Clerks are bilingual in Spanish. Our bilingual staff are often asked to help translate for non-Spanish speaking officers and detectives.

Our Records Clerks' other main duties consists of data entering crime reports, citations, traffic accidents, towed vehicles and found property into the Records Management Software (RMS) system. We are currently undergoing a major upgrade to our RMS system which will be new to everyone in the department. We hope to "go live" with our new system in late 2020.

The Records Clerks have been attending trainings and are busy getting ready for our new system. In addition, the Records staff also handles other duties such as Uniform Crime Reporting to DOJ, audits, notary work, taxi licensing, livescan fingerprinting for cannabis permits, department training records management, and more.

Our Crime Analyst/Dispatcher is assigned to handling the department's internal statistical reports related to monthly calls for service, crimes, arrests, citations, traffic accidents, and other law enforcement activities. Our Crime Analyst also helps other department supervisors compile data for meetings related to local mental health calls, homeless issues, animal calls and other quality of life matters in the City of Ukiah.

In 2019 our Crime Analyst attended a course where she learned new skills, such as how to analyze data to be used in criminal investigation. She can be called upon to assist detectives when Ukiah has a sudden increase of a particular type of crime. She also handles our monthly National Crime Information Center record validations and was recently assigned to help build our new Records Management System.

Our Crime Analyst is also responsible for producing the Annual Police Report. In addition to her Crime Analyst duties she works about a third of her annual hours helping cover in dispatch when we have staffing shortages.

Our Administrative Assistant works primarily handling the department financial records and budgetary preparation directly with the Chief of Police. This employee is trained to back up the Records Clerks if someone is out sick, on vacation or at training. She also fills in as a call taker in the Communications Center a few days a week.

The Administrative Assistant is assigned other tasks such as ordering equipment, processing evidence requests for the detectives, redacting records, assisting with large data requests and project management. This year she attended two grant writing classes and successfully obtained her first grant for the department.





Staffing - Sworn

Chief of Police

Captain

Administrative Lt.

Detectives

SET

School
Resource
Officers

Task
Force

Parking

Evidence

Crime
Prevention

Volunteers

Sergeant

Sergeant

Officer

Officer

CSO

CSO

CSO

Civilian

Officer

Vacant
Officer

Vacant
Officer

Vacant
Civilian

Officer

Vacant
Officer

Vacant
Officer

Vacant
Officer

Operations Lt.

Day Shift 1

Night Shift 1

Cover Shift 1

Day Shift 2

Night Shift 2

Cover Shift 2

Sergeant

Sergeant

Vacant
Officer

Vacant
Sergeant

Sergeant

Vacant
Officer

Officer

Officer

Officer

Officer

Officer

Officer

Officer

Officer

Officer

Officer

Officer

Vacant
Officer

CSO

Vacant
Officer

CSO

Ukiah Police Department is authorized 34 police officers but remains understaffed ending the year with 26 officers.

To Apply, visit www.ukiahpolice.com



Staffing - Civilian

Chief of Police

Communications and
Records Supervisor

Day
Shift 1

Night
Shift 1

Day
Shift 2

Night
Shift 2

Dispatcher

Dispatcher

Dispatcher

Dispatcher

Dispatcher

Dispatcher

Dispatcher

Dispatcher

Records Department

Police
Records
Clerk

Civilian

Civilian

Crime
Analyst

Civilian

Administrative
Assistant

Civilian



Meet Our Team!



Chief Wyatt is a 25-year veteran of the Ukiah Police Department, and has served more than 30 years in Law Enforcement. The Chief has served the Department as a patrol officer, was assigned to the Mendocino Major Crimes Task Force, as a sergeant in Patrol and in the Training and Special Enforcement Unit, and as a Patrol Commander. He has overseen the Field Training Program, served as a rangemaster and on the SWAT Team, and as an Instructor with Mendocino College. The Chief holds a Bachelor's of Science in Criminal Justice Management and is a graduate of various leadership programs including Leadership Mendocino and the FBI National Academy.

Captain Sean Kaeser started his career with the Ukiah Police Department as an unpaid reserve officer. After being hired as a sworn Police Officer for the City of Ukiah, Sean has served the department and the community in a variety of assignments throughout his career, including Patrol, K-9, Field Training Officer, Major Crimes Task Force, Patrol Sergeant, Administrative Sergeant, and Lieutenant.

Lieutenant Cedric Crook is a 22 year veteran of the Ukiah Police Department and has worked a variety of assignments to include: Patrol, Field Training Officer, SWAT Team, K9 Handler, assigned to the Mendocino Major Crimes Task Force, Patrol Sergeant, Detective Sergeant, and Operations Lieutenant.

Lieutenant Noble Waidelich began his career in corrections, before being hired by the Ukiah Police Department in 2005. Lieutenant Waidelich holds a Bachelors of Science Degree in Business Administration from California State University, Chico and has worked several assignments to include; Patrol, FTO, Detectives and as a Patrol Sergeant prior to promoting to Lieutenant.

Communications and Records Supervisor Tracey Porter started her career as a dispatcher in 1990. In addition to working for the Ukiah Police Department, Tracey has worked for the Willits Police Department and the Napa Police Department. Tracey Porter was promoted to the Dispatch Supervisor in 2011. Tracey manages all aspects of the Dispatch Center at Ukiah PD which consists of 8 full time dispatchers. Supervisor Tracey Porter has also spent time during her law enforcement career working as a Records Clerk. Tracey currently supervises two Records Clerks, one Crime Analyst/Dispatcher and an Administrative Assistant. Tracey Porter took over supervising the Records/Administrative Office in 2015. Prior to 2015, the supervisor of this unit was the Police Captain.



Meet Our Team!

Years of Service with the Ukiah Police Department

Chief Wyatt 25 Years
 Captain Kaeser 27 Years
 Lieutenant Crook 22 Years
 Lieutenant Waidelich 14 Years
 Sergeant Hoyle 31 Years
 Sergeant Pintane 24 Years
 Sergeant Long 14 Years
 Sergeant Phillips 11 Years
 Sergeant Snyder 11 Years
 Officer Murray 11 Years
 Officer Delapo 7 Years
 Officer J.Chapman 6 Years
 Officer Madrigal 6 Years
 Officer B. Chapman 6 Years

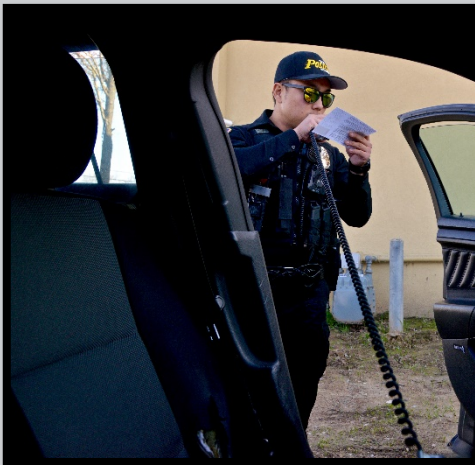
Officer Donohue 5 Years
 Officer Brazill 5 Years
 Officer Corning 4 Years
 Officer Rigby 4 Years
 Officer Elledge 3 Years
 Officer Perez 3 Years
 Officer Oswald 2 Years
 Officer Cowan 1 Year
 Officer Min 9 Months
 Officer Infante 7 Months
 CSO Bartholf 16 Years
 CSO Freeman 9 Years
 CSO Mosna 6 Years
 CSO Sawyer 6 Years

CSO R. Breece 1 Year
 Supervisor Porter 18 Years
 Dispatcher Ronk 30 Years
 Dispatcher T. Breece 12 Years
 Dispatcher Pittman 10 Years
 Dispatcher Rockel 10 Years
 Dispatcher Denham 7 Years
 Dispatcher Stone 2 Years
 Dispatcher Nelson 2 Years
 Dispatcher Schofield 1 Year
 Records Clerk Castanon 22 Years
 Records Clerk Garcia 8 Years
 Crime Analyst Mason 8 Years
 Assistant Mathias 2 Years





Patrol Division

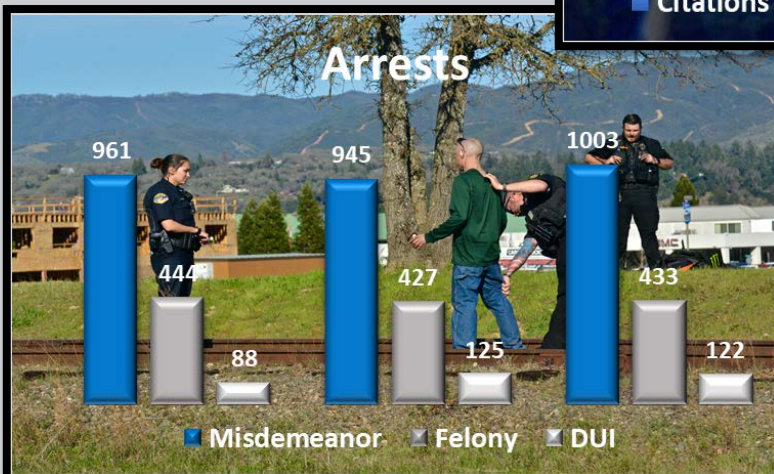
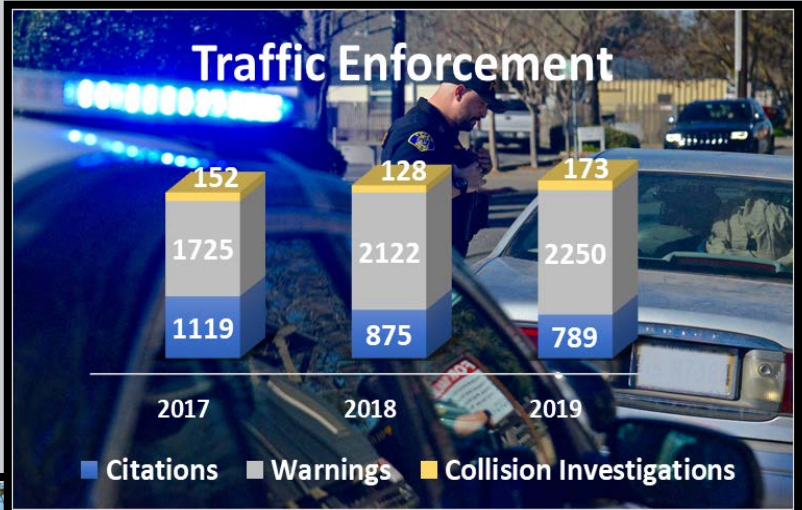


Officers working in the Patrol Division are often the first point of contact for those needing police services and perform the most visible functions of our Department. Patrol officers are seen responding to calls for service, performing traffic enforcement and accident investigations, patrolling neighborhoods, problem solving, and interacting with the community. The Patrol Division is staffed 24 hours a day, 7 days a week, and 365 days a year to help maintain order and provide public safety to our community.

A patrol officer handles very diverse situations and performs a wide variety of functions. Our officers often times perform their own follow-up investigations for calls they have responded to, locating and interviewing additional witnesses, recovering stolen property, obtaining evidence, and arresting offenders.

2019 Top 10 Ukiah Officer Calls

Transient Related	3030
Suspicious Person/ Vehicle/Circumstance	2364
Alarms	984
Disturbances	872
Fights	519
Welfare Checks	496
Shoplifter	362
Civil Matters	317
Trespassers	306
Juvenile Problems	285





Patrol Division

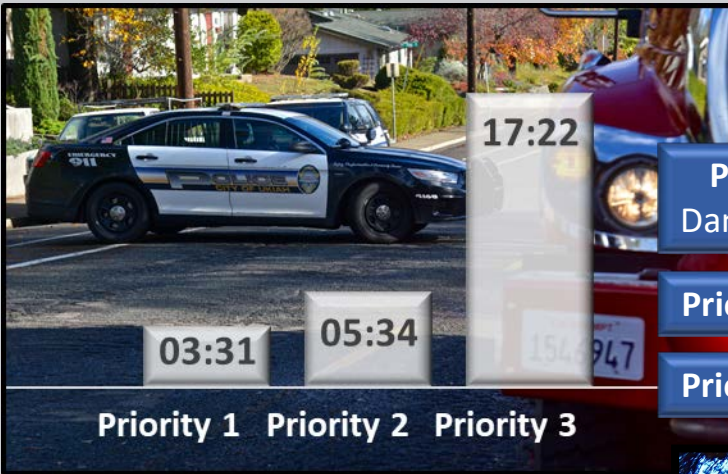
What the community doesn't often see is the great time and care our officers take preparing reports, processing evidence, performing investigative inquiries, testifying in court, and participating in community events. Within a 24 hour period in the City of Ukiah our patrol officers handle approximately 68 calls for service, make an average of 5 arrests, and issue several traffic citations in addition to these behind the scenes activities.

Officers that have completed their academy training are assigned to patrol for field training. Our field training officers were very busy in 2019, training new officers and preparing them for the demands and excitement of working in patrol on their own.



Did you know?

The Ukiah Police Department responded to approximately **68** calls for service a day!



Priority 1: Immediate
Danger to Life or Property

Priority 2: Urgent, Non Life-Threatening

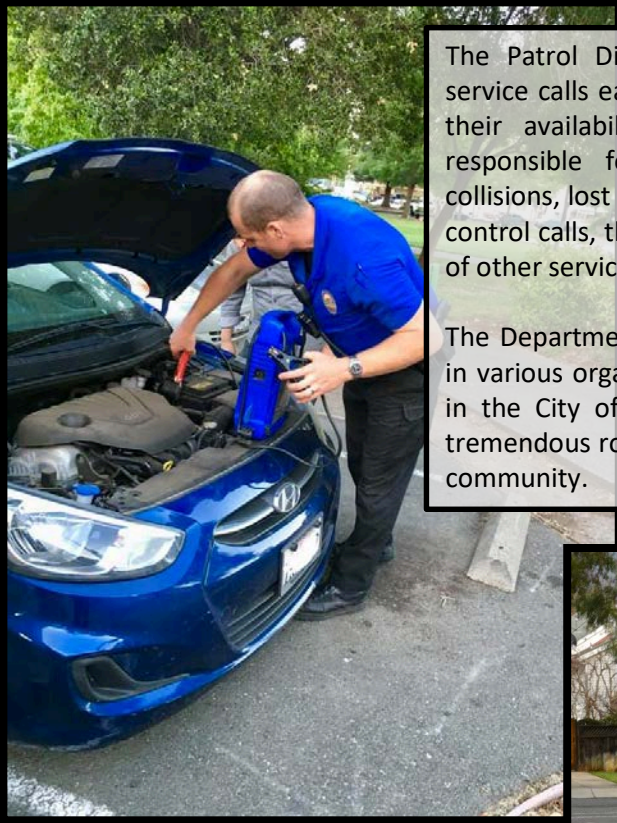
Priority 3: Non Urgent, Not in Progress

Ukiah Police Officers responded to 24,967 Calls For Service in 2019. Ukiah Police Officers investigated 3505 cases, made 1003 Misdemeanor arrest, 433 Felony arrests, and issued 457 field citations.





Community Service Officer



The Patrol Division's Community Service Officers help handle many service calls each day, diverting workload from patrol officers increasing their availability for priority calls for service. CSO's are typically responsible for handling non-hazardous situations such as traffic collisions, lost and found property, abandoned vehicle complaints, animal control calls, theft related calls when a suspect is unknown, and a variety of other service requests.

The Department's CSO's often participate and organize our deployment in various organized events and parades that occur throughout the year in the City of Ukiah. Our CSO's perform a vital function and have a tremendous role in supporting the Department's service delivery and the community.



2019 Top 10 Ukiah CSO Calls

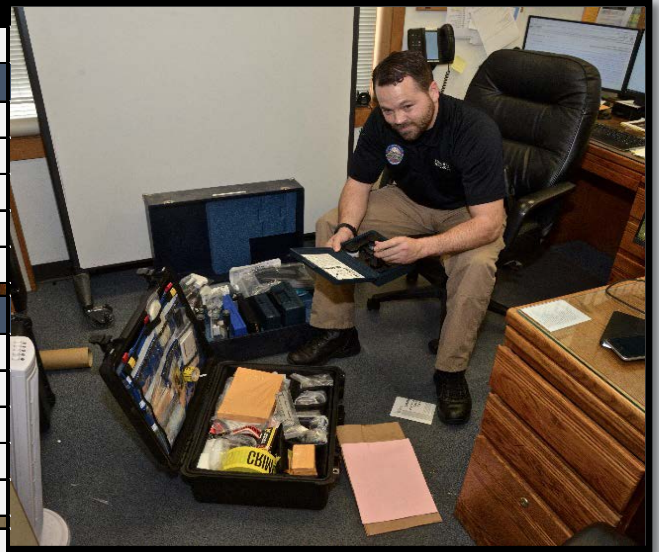
Animal	893
Theft	565
Traffic Accidents	488
Parking/AVA Complaints	449
Property	429
Registrants	317
Vandalism	309
Fraud	163
Burglary	138
Stolen Vehicle	92



Detective Bureau

FBI Index Crime Categories

	2017	2018	2019
Violent Crime			
Homicide	0	1	1
Rape	14	15	9
Robbery	20	11	24
Assault	276	233	290
Violent Crime Totals	310	260	324
Property Crime			
Burglary	59	77	117
Theft	234	148	147
Vehicle Theft	42	59	34
Arson	11	27	22
Property Crime Totals	346	311	320
Total FBI Index Crimes	656	571	644



Interesting!

The Ukiah Police Department submitted approximately 786 cases to the D.A.'s office for prosecution this year, with an overall **74%** charging rate.

Our Detective Bureau is supervised by a very seasoned investigator, Detective Sergeant Rick Pintane, whose most notable investigation landed him a spot on America's Most Wanted in 2012. Detective Sergeant Pintane's unit this year was comprised of two full time Detectives, and oversees two School Resource Officers who are often relied upon for support.

This Bureau often coordinates with allied agencies to investigate and solve crimes that fall outside the scope of normal patrol duties. Crimes are solved the old fashioned way—by skilled, trained investigators who work with great determination and persistence to see justice done. During this year these cases took Detectives from the center of the state to the coast apprehending offenders and solving crimes that started here in Ukiah.



Index Crimes Clearance Rates

	2017	2018	2019
Violent Crime			
Committed	310	260	324
Cleared	77%	87%	86%
State Average	49%	45%	Not Available
Property Crime			
Committed	346	311	320
Cleared	53%	51%	43%
State Average	10%	10%	Not Available



Special Enforcement Team

The Special Enforcement Team was formed in 2015 and was designed to address quality of life type issues requiring daily attention. This year SET again focused working with the homeless population by addressing criminal conduct such as unlawfully disposing of trash in waterways, sewage disposal, abandoned vehicle issues and more.

A key investigation during this period was the Airport Road cleanup. This required collaboration between several City departments and resulted in over 15 tons of trash being removed from the area.

The SET helps relieve the patrol division of numerous service calls that are not typically resolved through enforcement alone, or are not police matters. Additionally, SET is responsible for the eradication of unlawful marijuana related activities, and has significantly impacted illegal outdoor growing in recent years.



141 Case Numbers
160 Marijuana Plants Seized
13 Fish & Game Citations
64 Trespass and Ukiah City
Code Violations
7 Encampment Clean Ups
15 Tons of Debris Removed

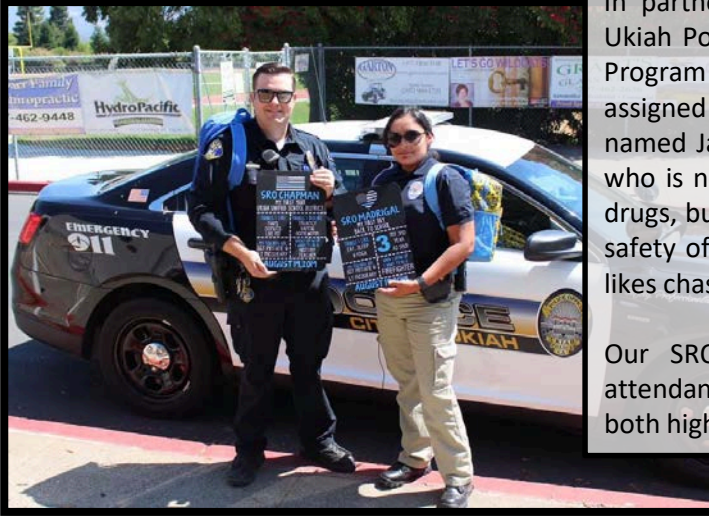


The Department's Special Enforcement Team's designated staffing level is 2 officers and a sergeant. During most of 2019 due to staffing shortages, the unit was staffed with only a sergeant. In August of 2019, again due to shortage of staffing the unit became unstaffed, and remains so.

The important duties and service demands typically addressed by members of this team have fallen to the Patrol Division. The officers of this Department recognize the importance of these quality of life type of activities and their value to the community, and have done an outstanding job addressing these issues along with an already disproportionate workload. Officers have committed to working on their days off to remain engaged with the vulnerable portion of our community who remain homeless, and continue working towards better serving those individuals and the community.



School Resource Officer



In partnership with the Ukiah Unified School District, the Ukiah Police Department deploys a School Resource Officer Program overseen by the Detective Sergeant. The SRO assigned to the Ukiah High School is partnered with a K9 named Jack, who is a young, energetic Springer Spaniel and who is no ordinary K9. Jack is capable of detecting not only drugs, but also firearms and ammunition which increases the safety of our students and community. In Jack's off time he likes chasing balls and being groomed.

Our SRO assigned to truancy oversees student school attendance for 6 elementary schools, 2 middle schools, and both high schools within the Ukiah Unified School District.

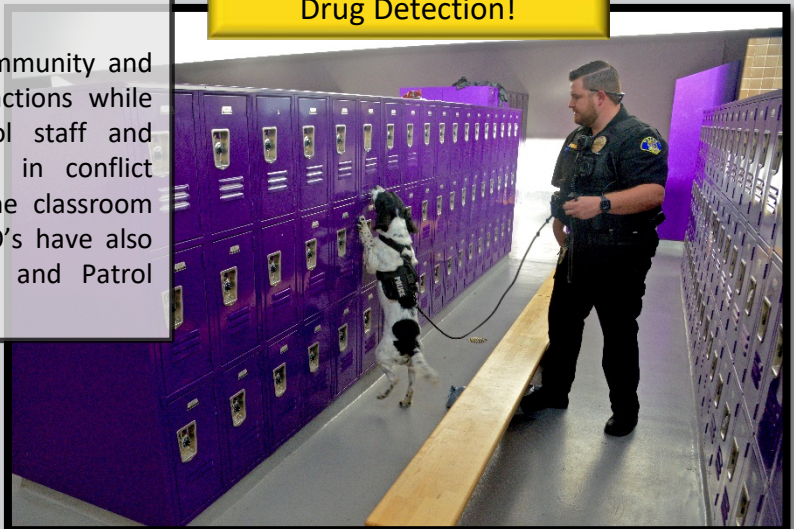
School Resource Officers responded to 264 truancy related incidents, completed 122 school presentations, conducted 26 drug searches, and Investigated 53 Cases!

Both SRO's provide police services to local school grounds and areas adjacent to schools, and maintain a close partnership with school administrators to provide for a safe school environment.

Our SRO's are visible within the school community and often attend and participate in school functions while building working relationships with school staff and student and parent groups. SRO's assist in conflict resolution and interact with students in the classroom while being a positive role model. Our SRO's have also been essential in assisting our Detective and Patrol divisions.

Did You Know?

K9 Jack is trained in both
Firearm and
Drug Detection!





Crime Prevention & Community Outreach



Did You Know?

You can view all of UPD's
Crime Prevention
Brochures on our website!
www.ukiahpolice.com

Our Community Services Officer assigned to Crime Prevention, Nancy Sawyer, works to comprise strategies and measures that seek to prevent or reduce the risk of crimes occurring. CSO Sawyer administers the Department's Business Watch Program by working with the public and business community. She addresses issues such as impacts of homelessness, parking lot signage, private property towing procedures, and commercial alarms activations. CSO Sawyer helps coordinate many community events and is responsible for coordinating traffic control operations during many of the parades occurring throughout the year in the city.

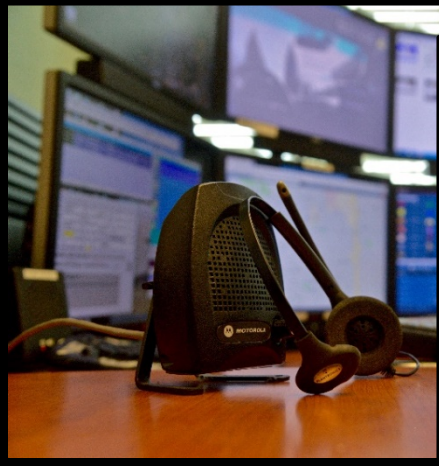
CSO Sawyer has received certification in Crime Prevention Through Environmental Design (CPTED), working closely with planning officials on proposed and existing commercial developments in the city. These concepts and methods are typically integrated into the project's design to prevent or reduce the potential for criminal activity related to the business. This officer has incorporated CPTED methods into evaluating proposed cannabis related businesses to ensure submitted security plans are in compliance with local ordinances.



CSO Sawyer assists Crossing Guards at the elementary school nearly everyday! She also visits with the boys and girls club weekly!



Communications & Records



Our Communications Center handles 9-1-1 and non-emergency calls for the City of Ukiah and City of Fort Bragg Police Departments. There are two dispatchers scheduled to work 24 hours a day, 7 days a week. Our Communications Center handles an average of 12,000 9-1-1 calls per year and approximately 58,000 non-emergency phone calls. We also dispatch for the City of Ukiah Electric Department, Streets, Water and Sewer Departments after regular business hours and on weekends.

Interesting

In 2019 our dispatchers received about 70,000 phone calls and they were able to answer most calls in less than **10** seconds!

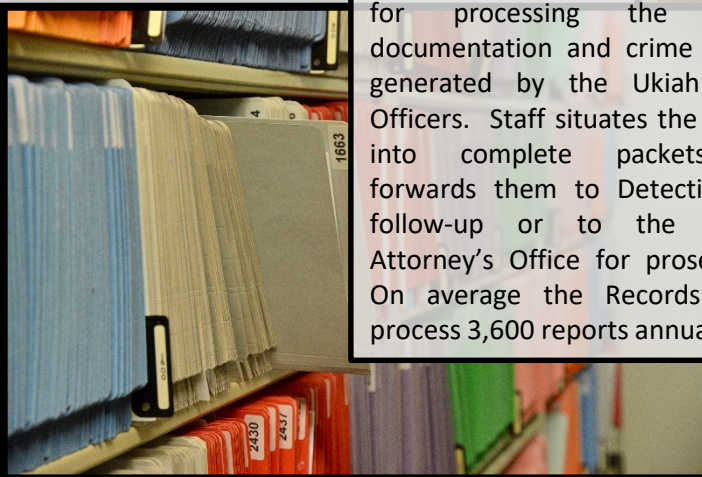


Fun Fact

Dispatchers are trained to ask the right questions! On average, our dispatchers only need about a **1** minute conversation with the caller to get help started!



The Record Clerks are responsible for processing the traffic, documentation and crime reports generated by the Ukiah Police Officers. Staff situates the reports into complete packets and forwards them to Detectives for follow-up or to the District Attorney's Office for prosecution. On average the Records Clerks process 3,600 reports annually.



Did You Know?

Both of our Front Office/Records Clerks speak Spanish!



Evidence, Parking, and Volunteers

Property and Evidence

The Community Services Officer responsible for Evidence and Property categorizes and catalogues all the Police Department's property storage, ensuring preservation and proper disposition of all items received and held at the department. The property manager ensures evidence and property is properly stored and maintained, coordinates the return of property or its release for destruction, auction and donation, and is responsible for conducting inventories of the property room per department policies and procedures.

Fun Fact

Our Evidence Technician processed approximately 1600 articles of property and evidence in 2019!



Interesting

In 2019, Parking Enforcement issued 1923 parking citations.

Parking Enforcement

The Community Services Officer assigned to parking is responsible for ensuring drivers comply with local parking regulations and ordinances, and to issue citations for violations related to illegally parked vehicles. This officer collects money from metered parking, assists in traffic control activities, patrols parking lots, and arranges towing services for vehicles as necessary.

Volunteer Services

The department currently has one volunteer who reports weekly and assists the Detective Bureau with processing audio recording and photographic evidence. This member of the community donates their personal time to the department on a regular basis, and has proven to be a significant help to the Detective Bureau in complying with an increasing workload in supplying such evidence.

In 2019, our Volunteer Mike Glenn, was recognized with a Community Service Award!





What's New?

Personnel

Noble Waidelich was promoted from Patrol Sergeant to Administrative Lieutenant, and Officer Brett Chapman was assigned as a School Resource Officer and partnered with K-9 Jack. We hired 3 new officers this year; one of whom was an Academy Graduate and with 2 currently in the academy. We ended the year with 26 officers out of 34 funded positions, 1 more than last year.



Technology

The Department is undergoing a major upgrade to its Records Management System - The new system will be web-based and provide for enhanced crime reporting, and allow for compliance with DOJ reporting requirements and future data collecting and reporting mandates.

The Department also began taking Text to 911 calls in 2019! Call if you can, text if you can't!





What's New?

Partnerships

The Department worked closely with the County's HHSA to finally deploy an officer in partnership with a social worker to perform outreach and engage homeless individuals in the field, into transformative services.

We participated in over 20 community events in 2019, to include; the Chili Cook-Off, blood drives, youth focused events and career days, multiple school events, community trainings, No Shave November, and we toured local businesses to learn about personnel and production practices in the private industry.



Equipment & Facilities

The Department authorized changes in uniforms and equipment, focusing on officer safety and wellness. Department Staff worked closely with facilities personnel to improve aesthetics at the Police Facility, also evaluating security concerns and made recommendations for improving appearance while reducing potential dangers.





Officer of the Year

Officer of the Year Max Brazill

The Ukiah Police Department's Officer of the Year Award is awarded annually to the officer who demonstrates the highest level of the department's organizational values in the course of their day to day duties. During 2019, Officer Max Brazill's dedication to our organizational values of safety, professionalism, and community service has been commendable.

The year 2019, has been a challenging year for everyone at the department, as we have all worked through a serious staffing shortage. Throughout this time period Officer Max Brazill has remained resilient and assisted our agency in many productive ways. Officer Max Brazill assisted our agency with this crucial role of being a Field Training Officer and was assigned to train several Officers during this time period. Being an FTO is a critical role to our department as it directly affects all of our staff and is very demanding. FTO's often work past their assigned shifts to stay on top of all the documentation or to assist trainees in deficient areas. This overtime is in addition to other scheduled overtime an FTO might be working.

In addition to the aforementioned responsibility of being an FTO, Officer Max Brazill has been a Range Master for our department for the past couple of years. Being assigned as a Range Master requires a substantial time commitment and comes with a very serious responsibility. Range Masters are not only responsible for conducting range training, but they spend significant amount of time preparing and maintaining department firearms. Range Masters are responsible for making sure the members of our department are proficient with their firearms, and evaluating what equipment our members are using. This sometimes requires additional training outside the dates of our normally held ranges and or time spent researching current and new equipment.

Lastly but not least, Officer Brazill is well respected by those Officers he has trained, his peers, supervisors and community. During this year there was a need for an officer to move from a more desirable shift to weekend nights. Without hesitation Officer Max Brazill volunteered to switch from a shift he had selected to weekend nights to cover for staffing needs to help the department. In addition, Officer Brazill has filled vacant supervisor positions as Officer in Charge. Officer Brazill treats both people in our community and those he works with, with compassion and respect, which is likely related to why he is well liked and respected.

Officer Max Brazill is awarded the Department's Officer of the Year Award for his dedication and commitment to the agency as well as his valuable acts of police service. Officer Brazill's performance is in line with the values of the Ukiah Police Department; Safety, Professionalism, and Community Service





Dispatcher of the Year

Dispatcher of the Year Tiffany Breece

The Ukiah Police Department Dispatcher of the Year Award is awarded annually to the Dispatcher who demonstrates the highest levels of the department's organizational values, in the course of their day to day duties. During 2019, Dispatcher Tiffany Breece's performance as a Dispatcher was a clear reflection of our organization's values of safety, professionalism and community service.

Dispatcher Tiffany Breece was nominated by three of her peers for Dispatcher of the Year and was unanimously selected for this award by the Ukiah Police Department's supervisors.



During 2019, Dispatcher Tiffany Breece has continuously proven to be an excellent Dispatcher at the Ukiah Police Department. Tiffany is a patient and knowledgeable trainer. Tiffany has spent a better part of the year helping train new employees and shows up to work every day with an impeccable attitude and ready to serve the community.

Dispatcher Tiffany Breece has shown great adaptability working with multiple partners during our recent vacancies and remains upbeat. Whoever Tiffany's partner is for the day can rely on her to be aware of what is happening in both cities. Tiffany possesses many traits that make her an excellent dispatcher, including but not limited to, a calm demeanor on the radio, consistency in handling calls, great accuracy in her computer inquires and maintains endless professionalism.

Dispatcher Tiffany Breece is awarded the Department's Dispatcher of the Year Award for highly intelligent and valuable acts of public safety and community service, which demonstrates special initiative and perseverance during 2019.

Dispatcher Tiffany Breece's performance is in keeping with the highest values of the Ukiah Police Department to ensure the safety of our fellow citizens and fellow officers, performs her duties with professionalism, and provides a vital service to the community we are entrusted to serve.

The Ukiah Police Department is lucky to have you Tiffany. Congratulations!



Awards

11550 H&S Award Officer Kevin Murray

The Department's 11550 H&S award is awarded annually to the patrol officer who provides safety and service to the community by reducing dangerous drugs, drug sales and other activities associated with drugs – through the identification and arrest of people under the influence of drugs, possessing drugs, transporting drugs, or selling drugs within our community.

In 2019 Officer Kevin Murray's work in investigating over 75 drug related incidents in persons being under the influence of narcotics, possessing, transporting or selling narcotics is commendable. Officer Kevin Murray's actions exemplifies our Department's core values of Safety, Professionalism, and Community Service and the core values of the City of Ukiah – Professionalism, Service, Teamwork, Innovation and Safety.

It is due to Officer Kevin Murray's admirable efforts that he is awarded the 11550 H&S Award for 2019.

Officer Kevin Murray's performance is in keeping with the highest values of the Ukiah Police Department to ensure the safety of our fellow citizens and fellow officers, while performing our duties with professionalism and providing a vital service to the community we are entrusted to serve.



23152 VC Award Officer Saul Perez

The Department's 23152 CVC Award is awarded annually to the patrol officer who provides safety and service to the community by reducing injury accidents and vehicle fatalities – through the identification and arrest of drivers under the influence of alcohol and/or other drugs.

In 2019 Officer Saul Perez's work in reducing drunk driving collisions and protecting the safety of our community is commendable. During this past year Officer Saul Perez identified, arrested and effectively removed 29 intoxicated drivers off of our streets.

Officer Saul Perez's actions exemplifies our Department's core values of Safety, Professionalism, and Community Service and the core values of the City of Ukiah – Professionalism, Service, Teamwork, Innovation and Safety. It is due to Officer Saul Perez's admirable efforts that he is awarded the 23152 CVC Award for 2019.

Officer Saul Perez's performance is in keeping with the highest values of the Ukiah Police Department to ensure the safety of our fellow citizens and fellow officers, while performing our duties with professionalism and providing a vital service to the community we are entrusted to serve.





Awards

Life Saving Award

On September 22, 2019, UPD Dispatch received a call regarding a man who fell off his bicycle at Hastings Rd. near the railroad tracks. UPD Dispatch advised the man possibly had a seizure and was not breathing. Approximately 4 minutes after the call came in, Officer Corning and his trainee arrived at the scene and found the victim. The victim was partially lying in blackberry bushes and was on uneven/unstable ground.

Officer Corning quickly realized the victim's eyes were dilated, he had no pulse and he appeared to be deceased. He told his trainee to run back to the patrol car to get the AED from the trunk. While this was happening, Officer Corning grabbed the victim by the arm, drug him back towards the road and on to a flatter, more stable surface.

While there, Officer Corning assessed the victim and began CPR in the form of chest compressions. Officer Corning performed CPR for several minutes until medics arrived and took over. Medics were able to find a faint pulse and stabilize the victim. He was ultimately safely transported to the hospital.

Medics who were on scene later contacted UPD and credited Officer Corning with saving the victim's life. They said the victim suffered a major cardiac event and if it wasn't for Officer Corning's actions of quickly and effectively administering CPR, he almost certainly would have died.

Officer Corning is awarded this Lifesaving Award for his committed and courageous actions above and beyond the call of duty, which saved the life of an innocent person.

Officer Corning's performance is in keeping with the highest values of the Ukiah Police Department to ensure the safety of our fellow citizens and fellow Officers, perform our duties with professionalism, and provide a vital service to the community we are entrusted to serve.





Looking Ahead

Technology and Facilities



- Upgrade the Ukiah Police Website
- To deploy an app focused on officer wellness.
- New Records Management System which will help officers mainstream the report writing process.
- Continue improvements to the Police facility to improve security and aesthetics.

Staffing Levels



The Department is fortunate to have the support of City Council and City Staff and will work to maximize recently approved recruiting incentives. We plan to broaden our exposure even further in the job market, and continue to identify and utilize other innovative and effective recruitment and retention strategies to build and harden officer and dispatcher staffing levels.

Partnerships



The Department will study and evaluate co-responder models while working closely with our supportive service and community partners, to develop and promote this program to more effectively and safely serve vulnerable populations in the field.



Thank You!



THANK YOU!

We would like to thank the members of our community for their continuous support throughout 2019! We are honored to serve such a supportive and dedicated community!





UKIAH

POLICE DEPARTMENT

Thank you for your continued support!



Safety, Professionalism, Community Service